

Dementia Support Australia

Funded by the Australian Government
A service led by HammondCare



Our national story since 2016

BPSD* in the dementia landscape

*Behaviours and psychological symptoms of dementia

90% of people living with dementia experience BPSD



BPSD is distressing and disruptive to people with dementia and carers



Psychotropic medications remain overprescribed in the treatment of BPSD

Our work across Australia



Supported over 83,000 cases



Supported 98% of aged care homes

Our impact

“How delighted I was when I visited dad yesterday. For the first time in months he had a genuine smile on his face. He seemed happy and joyful, addressing me by name and asking after other family members... Medication changes alone cannot be the whole explanation. I am confident that (DSA) staff have played a major part.”

—Daughter of DSA client, Jerry

60% Reduction in behaviour severity





65% Reduction in carer distress

44% Reduction in number of behaviours

Which program is right for you?

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| | Staying at home | DBMAS | SBRT | Assessing eligibility for the SDCP | HACDSP | DREAM |
|--|---|--|---|---|---|--|
|  Program details | Carer wellbeing and respite program to support the person living with dementia to stay at home longer | Phone or in-person consultation within 7 days + tailored advice and strategies to address individual needs | In-person consultation within 48 hours + tailored advice and strategies to address individual needs | Assessed for eligibility into specialist dementia care unit (SDCU) | Supporting the successful transition out of hospital into longer term aged care across Australia | Coaching and education sessions for the workforce and volunteers involved in respite care |
|  Where do they live? | <input checked="" type="checkbox"/> Community <input type="checkbox"/> Residential care <input type="checkbox"/> Acute care | <input checked="" type="checkbox"/> Community <input checked="" type="checkbox"/> Residential care <input type="checkbox"/> Acute care | <input type="checkbox"/> Community <input checked="" type="checkbox"/> Residential care <input type="checkbox"/> Acute care | <input checked="" type="checkbox"/> Community <input checked="" type="checkbox"/> Residential care <input checked="" type="checkbox"/> Acute care | <input type="checkbox"/> Community <input type="checkbox"/> Residential care <input checked="" type="checkbox"/> Acute care | <input checked="" type="checkbox"/> Community <input checked="" type="checkbox"/> Residential care <input type="checkbox"/> Acute care |
|  Clients supported | People experiencing no to mild changes to behaviour | People experiencing moderate changes to behaviour | People experiencing severe changes to behaviour | People experiencing very severe changes to behaviour | People in acute care settings (ranges of behaviour) | Healthcare professionals and volunteer carers |
|  Impact of program | Over 600 persons and their carers supported | 61% reduction in distressing of behaviours* | 71% reduction in severity of behaviours* | 94% satisfied with DSA assessment of SDCU eligibility* | Launched Nov 2024, expected roll out to 11 eligible locations by mid 2025 | New program that commenced in 2024 |

*Collected from NPUI data at case closure for period July to December 2024.

BPSP examples

- Agitation
- Aggression
- Disinhibition
- Irritability
- Anxiety
- Depression
- Night-time behaviours
- Hallucinations
- Delusions
- Appetite changes
- Apathy
- Frequent movement

Contact us for 24/7 help



1800 699 799



dementia.com.au